On Trust & Transparency

Survey Guide

Simply Secure   Luminate
Building stronger societies

Survey questions

1. How much overlap is there between GCE's values and your organization's values?

- o   none at all
- o   little overlap
- o   some overlap
- o   good match
- o   perfect match

2. How well do the metrics that you have agreed upon with the GCE team match your priorities?

- o   none at all
- o   little overlap
- o   some overlap
- o   good match
- o   perfect match

3. Compared to other funders you have interacted with, what is your impression of GCE's...

- ›   professionalism
- ›   knowledge about your sector
- ›   transparency about decision-making process
- ›   internal turnover
- ›   advocacy on key issues
- ›   efficiency

Please choose the appropriate response for each item:

Less				More
1	2	3	4	5
		The Same		

4. How would you describe your organization's relationship with the GCE team?

Challenging						Easy
1	2	3	4	5	6	7

Neutral

5. How do you think your funding relationship will be affected by the spin-out of the GCE team from the Omidyar Network?

Short answer response

6. What do you think determined why you initially received funding from GCE? Please rank the following from most to least important:

o   A pre-existing personal relationship with somebody at GCE

o   Your organization's alignment with GCE's investment strategy

o   Your organization's social impact

o   The strength of your organization's application materials

o   Your strength as an organization

o   Your organization's existing reputation

o   Your location or region

7. What do you think determines who is funded by GCE? Please rank the following from most to least important:

o   A pre-existing personal relationship with somebody at GCE

o   Your organization's alignment with GCE's investment strategy

o   Your organization's social impact

o   The strength of your organization's application materials

o   Your strength as an organization

o   Your organization's existing reputation

o   Your location or region

8. Think back to the first time you got funding from GCE: how much time passed between your first discussion about funding and your funds arriving?

o   Several weeks

o   Several months

o   6 months to 1 year

o   1-2 years

o   2-3 years

o   3 years or more

9. How transparent was the funding decision process?

I had no idea what was happening				I always knew what was happening
1	**2**	**3**	**4**	**5**

Some parts were transparent

10. How do you submit your quarterly financial reports?

O Using iLevel

O Via documentation sent to investment lead

O Prefer not to say

11. Quarterly financial reports …

Are a major addition to my workflow				Overlap with what we do anyway
1	2	3	4	5

Require some extra time, some opaque

Do not reflect our organization				Are an accurate snapshot of our organization
1	2	3	4	5

Are a somewhat accurate snapshot of our organization

11. Narrative reports (semi-annual, annual or both) …

Are a major addition to my workflow				Overlap with what we do anyway
1	2	3	4	5

Require some extra time, some opaque

Do not reflect our organization				Are an accurate snapshot of our organization
1	2	3	4	5

Are a somewhat accurate snapshot of our organization

12. How many different investment leads at GCE are you currently in contact with?

Short answer response

13. How often are you in contact with somebody from the GCE team?

o More than once a month
o Every couple months
o Several times a year
o Less than once a year

14. Are you satisfied with the amount of contact with the GCE team?

I would like less contact				I would like more contact
1	2	3	4	5

The amount is just right

15. Does the GCE team/ Omidyar Network participate on your board?

o We don't have a board
o No, there is nobody from the Omidyar Network/GCE on our board
o Yes, there is somebody from the Omidyar Network/GCE in an observational role
o Yes, there is somebody from the Omidyar Network/GCE in a voting role
o Not applicable
o Prefer not to sayr

16. How helpful would the following non-financial support be for your organization?

- › Introductions to other grantees/investees
- › HR/recruiting support
- › Assessments or evaluations
- › Fundraising (venture support)
- › Advice and support in the form of board seats
- › Visibility on social media
- › Advice/coaching on strategy
- › Advice/coaching on operations
- › Invitations to events or conferences

Not helpful				Very helpful
1	2	3	4	5

Somewhat helpful

17. How comfortable do you feel asking for non-financial support from the GCE team?

Not comfortable			Very comfortable	
1	2	3	4	5

Somewhat comfortable

18. What might keep you from asking for non-financial support from GCE? (Check all that apply)

o Not wanting to appear vulnerable to funders

o Not sure how to ask

o Concerns about the quality of the support

o Concerns about the timeliness of the support

o Concerns that the support has an agenda that might not match yours

o Concerns that the support might not remain confidential

o Negative past experiences with asking for support from GCE

o Negative past experiences with asking for support from other funders

o Other: _____

19. What best describes your organization?*

o For-profit

o Non-profit

o Prefer not to say

o Other

20. How many people are employed at least 20 hours/week at your organization?*

o 1-5

o 6-10

o 11-20

o 21-50

o 51-100

o 100 or more

o Prefer not to say

* In this section, we ask for information about your organization. Simply Secure will not share raw data from this survey with the Omidyar Network. Nonetheless, please feel free to use the option "Prefer not to say" if you think your answers may reveal the identity of your organization.

21. When was your organization founded? Please choose only one of the following:*

O   Before 1980
O   1981-1990
O   1991-2000
O   2001-2005
O   2006-2010
O   2011-2015
O   2016 or later
O   Prefer not to say

22. What region is your organization based in?*

O   Global
O   Asia
O   Africa
O   United States
O   Latin America
O   Europe
O   Prefer not to say

23. How many people are employed at least 20 hours/ week at your organization?*

O   1-20%
O   21-40%
O   41-60%
O   61-80%
O   81% or higher
O   Prefer not to say

24. Is there anything else you'd like to share with us about your experience with GCE/the Omidyar Network?*

Short answer response