Workshop celebrating the role of design in meeting the privacy needs of a broad audience

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Simply Secure
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Session 1:
Successes & Challenges

Thought starters from:
Alex Castellarnau @aacastellarnau
Scout Sinclair Brody @scouttle

Instructions for group work:
Share your experiences of successes and challenges at the intersection of design & security/privacy. You can think as a user or a professional.
Session 1
Share your experiences of successes and challenges at the intersection of design & security/privacy. You can think as a user or a professional.

SUCCESS

- Having only a "ah-ha" moment in the app
- Including count/sun of trackers blocked in consumer cookie blocker plugin
- "Connecting" sound when other users accessed drive share
- Success: Not storing passwords on some server as data.
- More bus in the issue

CHALLENGE

- Support was email/MO advice, then no real value on capacity or SLO, database count
- Simplying without focusing the measuring
- Unsteady, when does it become active, hungry time due to unknown circumstances
- Giving users control over when/how can set blockers for consumer cookie blocker plugin
- How to keep student identity private, while not inconveniently keeping users/challenges running

DEVELOPERS, TRAVELERS, & FUNDERS ARE INTERESTED IN NEED-FINDING/UNREASONABLE USES APPROACHES IN THEIR PROGRESS & PROJECTS.

FIGURING OUT GUIDANCE FOR OPENING UP THE DEVELOPMENT PROCESS TO USERS THAT STILL HAS FLEXIBILITY TO REFLECT NEEDS OF ORGANIZATIONS

THERE ARE A LOT OF DIVERSE USER COMMUNITIES THAT DON'T HAVE A PLACE AT THE TABLE.
Session 2: Processes & Wishes

Thought starters from:
Brennan Novak @brennannovak
Isabela @isa

Instructions for group work:
What processes do you use to collaborate between designers and technologists? What works well/not? What cultural/style differences do you wish others understood?
Session 2
What processes do you use to collaborate between designers and technologists? What works well/not? What cultural style differences do you wish others understood?

PROCESS

WISHES

FOR THINGS OTHERS UNDERSTOOD

Designers use instinct

Engineers large. Cos require data

Story telling

LEGO BRICKS

EXPERIMENT

PROTOTYPE

2

Better understand

Big Co. vs Small Foss

Design vs Dev

Better collaboration across parties

I wish... we wrote user stories around a privacy epic

Why don't we think emotions out vs ??

I wish... I understood more about database design & associated privacy implications

I wish... I was on my team had more knowledge of privacy best practices & talked about it

I wish... data on my team were integrated at all levels of development & the cloud.

Privacy in a luxury

Design is not a second self

Access to everyone's feedback segmented

Research papers

Privacy as a business need

Users stories are focused on functional features users experience

User stories are focused for product spec

Value of one's data

User social solution to solve technical problem

Go-pro in workshop

Get stuff in front of users ASAP

Identifying unmet need

Do designers have "data" to justify involvement & value
Session 3: Education & Outreach

Thought starters from:
Sarah Gold @sarahtgold
Alex Schmidt @alexschmidt

Instructions for group work:
What curriculum is necessary to teach UX to security pros and vice versa?
What topics & processes?
Which audiences are top priority to get privacy preserving tech to more people?
Session 4: 
Breakout Sessions

Topics:
Making a Living
Inclusive Design for All
Privacy-Preserving User Research Metrics
Sign In
Key Management/Accessible Crypto

Optional questions to answer:
What are the top challenges?
What experiments would you like to see run? (You don’t need to run them)
How would you evaluate the experiments?
How would you share what you’ve learned with a wider group?
What would you/your org like to do?
Session 4
Consider these example questions if they're helpful, otherwise ignore. Each team will have 10 minutes to share top 3 highlights with the group.

TOPIC
- What are the top challenges?
- What experiments would you like to see run? (You don't need to run them)
- How would you evaluate the experiments?
- How would you share what you've learned with a wider group?
- What would you/your org like to do?

BREAKOUT
TOP TAKE-AWAYS
1. You can't make crypto completely invisible
2. Identify more resistant barriers than keys
3. Sync is challenging
4. Multi-path, auth (and auditing/tracing) are good

Keybase shall build a "soft" desktop app